Docket No. TRANSMITTAL OF FORMAL DRAWINGS YOR920030216US1 (16696) Kumar Bhaskaran, et al. In Re Application Of: Serial No. Filing Date Confirmation No. Examiner Art Unit 10/692,898 October 24, 2003 Unknown Unknown Unknown END-TO-END BUSINESS PROCESS SOLUTION CREATION Invention: Address to: **Commissioner for Patents** P.O. Box 1450 Alexandria, VA 22313-1450 Transmitted herewith are: 3 sheets of formal drawing(s) for this application. X Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.84(c). Dated: December 9, 2003 Steven Fischman Registration No. 34,594 Correspondence Address I certify that this document and attached formal drawings Customer No. 23389 are being deposited on December 9, 2003 U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450. Signature of Person Mailing Correspondence

Steven Fischman

Typed or Printed Name of Person Mailing Correspondence